

After the purchase of one of our products we provide a manufacturer's warranty, unless agreed differently.

Full warranty:

Valid during the first year after the date of purchase of a Drying Cabinet, Vacuum machine or any spare parts (including dry-units).

Totech Europe will replace any defective part without cost*. Transport costs are to be paid by the end user. The defective part is to be returned by the end user to Totech EU once replaced**. Actual replacement is done by the end user with support from Totech technical support if needed.

Exchange warranty:

Valid during the second and third year after purchase of a Dry Cabinet with a dryer of the U-5000 series or U-7000 series.

Totech Europe will replace the drying unit at a lowered price. Transport costs are to be paid by the end user. Actual replacement is done by the end user with support from Totech technical support if needed.

Spare part availability:

Quality parts and accessories made in Holland ensure a long service life and low (preventive) maintenance. We offer full support for both current parts and accessories as well as parts and accessories that are 10 years old or more.

**All spare parts are covered by the Totech Europe warranty conditions. Transport, Travel or labour cost of our service personnel are not included in these warranty conditions and must be paid by the customer.*

***All the parts need to be shipped back to Totech Europe B.V. within 30 days of receiving the warranty parts. If not, you will be invoiced for the normal price.*